



Limited Burner Warranty Policy

Thank You For Choosing Midco!

★MADE in the USA★

Products manufactured by Midco International Inc. (hereinafter Midco) are guaranteed to be free from defects in workmanship and materials, under normal use and service, **for a period of twelve (12) months from the date of installation, or 18 months from date of manufacture or whichever occurs first.**

If a part is defective due to workmanship or materials and the part is removed from the product within the applicable warranty period and returned to Midco in accordance with the procedure described below, Midco will at its option either repair or replace the part. This warranty extends only to persons or organizations who purchase products for resale. The warranty does not cover labor and/or freight.

The expressed warranty above constitutes the entire warranty of Midco with respect to the products in its publications and is IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL MIDCO BE RESPONSIBLE FOR ANY CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER.

Instructions for returned goods are as follows: The following will apply to the return of any products to Midco International Inc. under this warranty:

Parts must be:

- a. Identified with Midco's *Return Authorization Number - (RAN) *(Available only directly from Midco. Contact Customer Service to obtain a tag.)
- b. Protected from shipping damage.
- c. Received transportation pre-paid at:
Midco International Inc.
Return Goods Dept.
4140 West Victoria Street
Chicago, Illinois 60646-6727
- d. Found by Midco's inspection to be defective in workmanship or materials under normal use and service.
- e. Handled in accordance with one of the two following procedures, as specified by the customer making the return:
 - 1. **Credit Procedure.** If replacement part was purchased from Midco, credit will be issued at the net price in effect at the time of purchase with presentation of Midco's invoice number and date.
 - 2. **Repair or Replacement Procedure.** Midco will, at its option, either repair or replace the part free of charge and return it or its replacement lowest cost transportation pre-paid. The replacement will be, at Midco's option, either a functionally equivalent new or replacement product. Premium transportation will be used at customer's request and expense.

Note: All Midco burners have a specification plate showing Model, Bill of Material and Serial No./Date Code numbers. All three (3) numbers must be shown on your Midco Return Goods Tag. The Serial No./Date Code is necessary to determine Warranty coverage. For example: 2898 indicates that the unit was manufactured in the 28th week of 1998. If the Date Code is beyond the Warranty period, a receipt or invoice showing purchase, delivery or installation date is required.

Final disposition of any warranty claim will be determined solely by Midco. If an inspection by Midco does not disclose any defect covered by this warranty, the product will be returned, scrapped, repaired, or replaced as instructed by the customer. Products returned to the customer will be sent shipping charges collect.

If you have any questions relative to product returns to Midco, call, write or e-mail:

Midco International Inc.
Warranty Returns/Customer Service Manager
4140 West Victoria Street
Chicago, Illinois 60646-6727
tel 773.604.8700
fax 773.604.4070
email returns@midcointernational.com
web www.midcointernational.com

For your records, please indicate the model, serial number and installation date of the Midco product purchased. Retain the supporting installation documentation in your files.

Model Number _____

Serial Number _____

Installation Date _____



Midco
INTERNATIONAL

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Midco International Inc. Warranty

Midco International, an ISO 2008 company, has been in the business of manufacturing direct-fired burners and gas power burners ranging from 50,000 BTU/hr to 6,000,000 BTU/hr. since 1911. The company mission is to design quality burner products to meet the needs of today's applications. We have a strong industry image of a quality burner supplier. Technical support is the cornerstone of our business philosophy.

Whether you purchase a standard 'off the shelf' unit or had us create one to fit your needs you can be assured of having purchased the finest direct fired or power gas burner in the industry.

If you require additional information or if we can answer any questions just contact one of our Sales Team members, or visit our user-friendly web site at www.midcointernational.com to find a distributor or a representative on the interactive map located under the 'Contact Us' Tab – look in the drop down list for Reps and Distributors. Our product manuals and parts lists, in pdf format can be found on the web site on the individual product web pages under the 'Products' Tab.

Thank you for your interest in our company by purchasing one of our burners.

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